

Matthieu Pesesse

IT & Media Professional | AI & Tech Solutions

Neurolinks
Brussels, Belgium
contact@neurolinks.be
linkedin.com/in/matthieupesesse

Professional Summary

IT & Media professional with 25+ years of experience spanning enterprise IT, digital transformation, AI automation, project management, and technology advisory. Trilingual (English, French, Dutch). Based in Brussels, Belgium, serving clients across Europe.

Core Services

- **AI Automation & Agent Systems** — Multi-agent AI workflows, LLM orchestration (OpenAI, Anthropic, NVIDIA NIM), n8n automation pipelines, Docker production infrastructure
- **IT Workplace & Infrastructure** — Microsoft 365, Intune, CrowdStrike, Zscaler endpoint management for distributed organizations
- **Project Management & Service Delivery** — Cross-functional stakeholder coordination, Agile/ITIL methodologies, operational planning
- **Tech Advisory & Stakeholder Alignment** — B2B technology translation, solution positioning, adoption support

Key Achievements

75% → 99% — Digital network availability improvement at Clear Channel Belgium

18 clinics — Sole IT technician supporting all Anicura veterinary clinics in Belgium

100% — Smart Workplace migration completed for Etex Group HQ Zaventem (first site)

European Podcast Award 2009 — Best Business Podcast category

Career Timeline

Personal Lab — AI Automation & Agent Systems (Jan 2026 – Present)

Building a personal AI Operating System with specialized agents, centralized orchestration, and scalable automation pipelines across NVIDIA NIM, OpenAI, Anthropic, and local models.

Inetum — Specialized Sales Workplace (Aug 2025 – Dec 2025)

Advised organizations on modern workplace strategies. Positioned Workplace as a Service and Platform Solutions with Microsoft, Dell, HP, and AvePoint.

Anicura (Mars Veterinary Health) — IT Support Technician (Sep 2023 – Jun 2025)

Sole IT technician for 18 veterinary clinics in Belgium. Hardware, software, network support, vendor management, and workplace continuity. Technologies: Intune, Office 365, Zscaler, Datto, CrowdStrike.

Etex N.V. — Regional Service Delivery Engineer (Oct 2019 – Dec 2022)

Completed 100% Smart Workplace migration for HQ Zaventem — first site of the group. Enterprise IT governance and structured support across multiple regions.

Clear Channel — Digital & Innovation Project Manager (Jul 2016 – Jan 2019)

Improved digital network availability from 75% to 99%. Created structured documentation and effective handover processes for national digital infrastructure.

European Commission — Premium Mobile Support (Oct 2015 – Jun 2016)

Created relationship between DIGIT department and Commission management. Managed all MDM installations for the Grand Duchy of Luxembourg.

Intesa San Paolo Servitia — IT Support Engineer (Apr 2013 – Aug 2015)

International PSF Certified ICT Company. Technical support across enterprise environments.

Le Podcast High Tech — Creator (Sep 2008 – May 2012)

Created and hosted a technology podcast. Winner of the European Podcast Award 2009 in the Business category.

Proximus — Multiple Roles (1999 – 2015)

Progressive career spanning Customer Service, B2B Specialist, Data Support, Account Manager, and Sales Trainer at Belgium's leading telecom operator.

Certifications

ITIL V3 Foundation (2015)

Agile Scrum Foundation (2015)

MobileIron Certified (2016)

Microsoft 365 Fundamentals (2020)

Intune Device Management (2021)

CrowdStrike Falcon Admin (2024)

n8n Automation Workflows (2024)

Client Testimonials

"Matthieu is the kid in a playground of technology; he's 24/7 passionate and curious about tech and innovation. With a golden heart and a relentless focus on the customer, Matthieu is an asset in any team."

— **Jan De Moor**, General Manager, Clear Channel Belgium

"Matthieu is professional, service-minded, efficient and very pleasant. I got conclusive help with my issue and very helpful additional advice."

— **Gertrud Ingestad**, Director General, European Commission

"Matthieu is an excellent service oriented IT expert who works with clients with a solution oriented mind set. He is innovative and reliable and extremely friendly including when under pressure."

— **Baldacci Emanuele**, Director of Resources and CIO, Eurostat